

FACTS AND MAINTENANCE GUIDE - LAMINATE WOOD FLOORS





We hope you are enjoying your newly transformed home.

As one of India's leading wooden flooring companies, we pride ourselves in delivering the best product that not only caters to the needs of our clients but also contributes to the well-being of our beautiful planet.

You will be happy to know that our products are low in VOCs and are sustainably sourced. We buy flooring certified to be green and harmless to the environment, so you can rest easy that you consciously have decided to help the planet.

We genuinely value your trust in Span Floors and are committed to continually enhancing your living experience. Should you have any inquiries or need further assistance, our dedicated team is always here to help.

Thank you for making a positive change in your home and the world. We look forward to serving you again in the future.



Protecting against changes in the climate



Laminate floors react to high moisture content. Thus make sure to clean up any standing water on the floor as soon as possible.

Maintaining a proper temperature is also essential in caring for your wooden floors. Adherence to the following parameters will ensure that your floors look as good as new, even years down the line.

Surface temperature: should not exceed 27°C.

Room temperature: should be maintained between 17°C to 24°C. Humidity: relative humidity should be maintained between approximately 30% - 60% (but never below 25% or exceed 85%).

We strongly recommend using a humidification or dehumidification system to prevent relative humidity from going outside these parameters.



Staining

All of our laminate floors are resistant to staining (to household products such as acetone, colas, nail lacquer, fruit drinks, or similar products). However, strong chemicals can damage your floor.

One of the many advantages of laminate floors is that they are super easy to clean and take care of. However, if you happen to get some tough stains on the floor, please feel free to reach out to us for guidance.



If the above conditions are not met...

Wood is a living material. By living, it means that wood keeps moving (expanding and contracting) as humidity and temperature change. The above-mentioned (see page 5) range is ideal.

Your wood floor has been designed to move the least if the above limits are not breached. However, if the conditions are not ideal, then comparatively more expansion and contraction can happen.

This could result in creaking noise, surface cracks, gaps between planks or a bumpy floor at times. The solution is to restore the room environment within the range, and at most times, these issues disappear with time. If they do not resolve, please reach out to the Span Floors team for necessary support.

Please note that there can be a slight difference in dimensions between laid planks as per the tolerance of the manufacturer*. The above conditions are more exaggerated in the case of improper care.

Simple Ways to Take Care of Your Laminate Flooring

Taking care of your flooring can be simple. Here are some easy steps you can take to ensure that your product remains looking fresh!



Furniture and Appliances

To ensure your floors remain scratch-free, we strongly advise you to refrain from dragging heavy furniture. Instead, lift it or attach felt pads to the legs to keep it elevated from the surface.

Additionally, be mindful of any dirt or debris that can get caught between the furniture and the floor - this might cause heavy scratches. Alternatively, you may use carpets or rugs instead of felt pads; these also work to protect your floors from furniture legs.



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Carpets and Rugs



Use carpets and rugs made from 'breathable' materials (such as woven fabric), avoiding carpets and rugs with solid rubber or vinyl backings that could trap moisture under the material.

You should also ensure that the underside of the carpets and rugs is kept clean and free from abrasives that could damage your floors.

Use mats or rugs at entrances to minimise dirt and moisture from being tracked inside. At entrances, mats and rugs should be laid both externally and internally.



Spills and Leaks

It is essential to be cautious and prevent leakages. Ensure to clean up any excess moisture from spills or splashes promptly.

Remove soaked objects such as carpets, rugs, and furniture. Ensure they are completely dry before you place them back on your floor.

Address any leaks immediately. Failing to attend to leaks can result in severe damage to your floor.



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Pets and Shoes

Keep your four-legged friend's nails trimmed and paws clean and free from dirt, grit, and other abrasives. Place a mat at the doors where your pet most commonly enters your home.

Place mats or trays underneath your pet's food and water dishes to catch any spills or splashes. And if your furry friend has an accident, especially urine, make sure to clean it up right away to prevent any damage.

Be aware when wearing shoes that could cause scratching on a laminate floor. Damaged stilettos, cleats, or stones embedded in the sole of a shoe can damage the surface of the floor.



Some Common Mistakes

- 01 When it comes to laminate floors, too many people use products that are too abrasive. It's easy to assume that the harsher the product, the cleaner the floors, but these abrasive cleaners can actually damage the finish and cause scratches that build up over time.
- 02 Water and laminate floors just don't mix, as it can lead to cupping and peaking. Clean the floors if there are spills as soon as possible. Moreover, avoid getting over-zealous with mopping; use a well-wrung mop when you do so.
- 03 The joint between two planks forms a small V shape between the planks. This is a small and natural part of the wooden flooring look. Rest assured that this is how the planks are supposed to attach and look whilst laid.



Daily Care

01 Dry Cleaning



02 Damp Cleaning

Vacuum cleaner or broom

Apply the cleaner to the mop and floor and clean the room



We Recommend

Sweeping, anti-static mopping and/or vacuuming the floor as often as possible. Only use Span Floors-recommended cleaning products. Other products may lead to inferior results or leave harmful residue. Get in touch with us, and we will recommend the best cleaner for your particular floor.

Never use oil soap, wax-based products, or house cleaners containing lemon oil, tuning oil, or ammonia.

Only use a dry-to-damp, well-wrung mop or cloth when cleaning. We do not recommend the use of wet or steam mops on laminate flooring.

Take the microfiber pad off your mop and wash it regularly to ensure it can clean effectively.



Restoration of Scratches or Small Dents And Termite Protection

In case of very shallow scratches, a coloured pen having a similar colour could help. However, do a trial first in an inconspicuous area first.

If the scratches are more prominent, please contact us, and we will assist you in evaluating the situation and suggesting the right course of action!

Laminate floors are not termite-proof. Like all other woods, they require protection from termites, pests, etc. It is recommended that you take an annual maintenance service from an effective pest management agency if you have concerns.



Contact us!

Sometimes talking it out helps. Our customer support team would love to help you. Feel free to contact us if you have any questions on how to keep your wood looking amazing.



We have affiliated dealers all across India and Dubai. Reach out to us for any support and one of our team members will promptly help you out.

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